



## PRESS RELEASE

### **HEDNO gives praise to its staff for their strong sense of duty during recent inclement weather**

HEDNO Management would like to congratulate its staff on their exceptional professionalism and great efforts that helped reduce to the minimum the effects on the Electricity Distribution Network that were caused by a historic, unprecedented, harsh, inclement weather across Greece during the festive season, between December 30, 2016 and January 1st, and between January 6, 2017 and January 10, 2017.

HEDNO staff worked feverishly under the most adverse conditions caused by severe weather and high demand (increased loads) during holidays and inclement weather phenomena, and managed to restore power supply in most areas, with the exception of those where road network was inaccessible to HEDNO crews because of the snow surge, as was the case with the islands of Alonnisos and Skopelos, and the area of Kymi, Evia.

HEDNO technical staff were therefore faced with a large number of faults on the Medium and Low Voltage Network across the country. Specifically, during the two festive periods of New Year and Epiphany, the number of faults on Low Voltage network totaled 5,850 against 1,390 on Medium Voltage network. Admittedly, each fault on the Medium Voltage Network affects many hundreds of consumers.

High load demand during festive season and increased usage of electrical heating devices due to extremely low temperatures made fault repair more difficult. As an example, during Epiphany, loads increased by 20% compared to the same period last year. In Attica, loads have been the highest in the past decade.

Challenged by these unprecedented conditions, HEDNO staff chose to defy extreme weather and instead focus on restoring power supply to all consumers affected in a speedy and smooth manner. They once again demonstrated a high level of engagement and a strong sense of duty.



It should be noted that, until noon today, given the problems on the Network caused by inclement weather and subsequent failure of HEDNO crew to reach fault points –the road networks being inaccessible due to snow surge– power supply has yet to be restored in the southern part of Skopelos and the northeastern part of Alonnisos. Power supply has already been restored for most consumers on both islands as well as for the village of Kato Kourouni, parts of the villages of Petisouna and Misokampos in the area of Kymi, and the villages of Koutourla, Metochi, Paralia Metochiou and Hiliadou situated a bit further from Steni Dirfyos in Evia.

**Athens, January 11, 2017**

**Press Office**

